

IP-System



NO. SEATS: 10
COUNTRY: FRANCE
www.ip-system.fr

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Gregory Peth, Company Manager

THE CUSTOMER

With experience of serving SME, microbusinesses and key accounts in the region, the team of the IP SYSTEM relies on proven skills and know-how to provide a reliable and quality service. The company specializes in managed services and fast computer maintenance for professionals. The mission of IP-System is to make companies' information systems a real tool for development and differentiation of their clients' business. All this is ensured through responsiveness and rigorous processes, which enable IP-System to continue to offer a reliable and efficient service.

THE SOLUTION

Gregory Peth, the company's manager sees the reasons why his company has partnered with ESET since 2006 as follows: ***“We have opted for ESET because they provide the features we need as managed service provider, such as low system footprint, high efficiency, and centralized remote administration.”***

In addition, he highlights that ***“we can always count on ESET for low support burden and licensing with daily billing and monthly invoicing, which only adds to the efficiencies we are looking for.”***

COLLABORATING WITH ESET

Peth recounts the benefits of going with ESET: “to deploy ESET solutions we're using the ESET MSP Administrator portal as it allows us to exercise full control over deployment or replacement of specific endpoints or whole customer sites. He adds, ***“what we especially value about ESET product portfolio is that it has great reputation for detection efficiency and our experience using their products confirms it.”***

In conclusion, the company's manager sums up the mutual cooperation: ***“we are pleased with ESET products line and find it to be very good — otherwise we would have changed to another security provider since 2006. In addition, as our cooperation develops, we see that their technical support is also keeping step with our changing needs.”***

KEY BENEFITS FOR IP-SYSTEM

- Highly efficient solutions with low system footprint
- Product line known for low support burden
- Centralized administration to deploy / replace specific endpoints or whole sites
- Technical support that caters to MSP's needs